



MyOCC: How to Reset Your Password

A Quick Guide to help reset your MyOCC password.

Step 1: Request a Password Reset Link

A. Select the “Forgot password?” button on the MyOCC log-in page.

B. Enter your MyOCC email into both fields and select “Send Password Reset Link.”

C. You will see this confirmation page once MyOCC sends you a reset link.

Step 2: Open Your Email for the Password Reset Link

You should receive an email with the subject line: “MyOCC Notice of Password Change.” Click on the “Password Reset” button to continue. If you did not receive an email, see FAQ’s below.

MyOCC Notice of Password Change

Step 3: Save a New Password

Enter a new password into both fields and click the “Save New Password” button. Passwords must be at least 8 characters long.

Step 4: Log-in to MyOCC

If your password reset is successful, you will be taken to the MyOCC log-in page. Log-in with your email and new password!